

FAMILY NURSING AND HOME CARE

RESPONSE TO HEALTH AND SOCIAL SECURITY SCRUTINY PANEL

REVIEW OF RESPITE CARE SERVICES FOR ADULTS IN JERSEY

- 1) Family Nursing and Home Care (FNHC) is an approved provider for short stay, home based respite care. At the present time FNHC supports five people with care needs, offering up to four hours of care at any one time. Frequency depends on the social worker assessment and the person's needs.
- 2) Are respite services fit for purpose?
 - a) Unable to comment.
 - b) Anecdotal feedback from the families that we support suggests that they receive inadequate respite care in the home. FNHC is unable to comment on the reasons for this, be it manpower or funding. There appears to be a particular unmet need for overnight respite in the home to allow the carer uninterrupted sleep.
- 3) Feedback from parents of young adults suggests that there is a greater respite provision for <18 year olds than they are offered by adult services.
- 4) Unable to comment.
- 5) FNHC has a service level agreement to provide adult respite care in the home.
- 6) FNHC offers care staff terms and conditions in line with States Of Jersey employees.
- 7) FNHC staff all receive a comprehensive induction programme which includes manual handling, infection control, confidentiality, respect and dignity, data protection, record keeping and the delivery of person centred care. All staff require mandatory updates.

Care staff are trained and supported by trained nursing staff on patient specific areas of care.

FNHC retention levels for the last three years has been <3% annual employee turnover.

- 8) FNHC's opinion is that the Ministers for Health and Social Security has a responsibility to implement the Carers Strategy.